



Water Assistance

Water assistance provides funds to assist low-income households with restoration of household water services.

Counties served: Collin, Cooke, Denton, Fannin, Grayson, Hunt, Rockwall

Water assistance is only available for households that are currently disconnected or are facing disconnection. Assistance is provided through a one-time payment. If you become disconnected or receive a disconnection notice 90 days after our initial payment, you may reapply for additional assistance.

Each client situation is evaluated through an application process and the appropriate program service is then determined. Individual goals and objectives are identified as well as techniques for budgeting and energy conservation which will transition the client from poverty and/or address crisis situations.

Household Size	Maximum Income Level (Per Year)*
1	\$20,385
2	\$27,465
3	\$34,545
4	\$41,625
5	\$48,705
6	\$55,785
7	\$62,865
8	\$69,945
Families with more than 8 persons	Add \$7,080 for each additional person

* Subject to change annually. Eligibility for LIHWAP is calculated at 150% of Federal Poverty Guidelines. Amounts listed above effective January 28, 2022.